

Date:

Name agent and location/country:

Contactperson:

## **YOUR COMPANY**

### **General information**

1. What type of travel do you offer: *(please tick the box)*
  - Nature
  - Culture
  - Adventure
  - Grouptours
  - FIT (individual travel)
  - Other:
2. Which segment do you offer: *(please tick the box)*
  - Basic
  - Comfortable
  - Luxury

### **Sustainability & Certification**

3. Do you have a certification on sustainable tourism and if yes, which one?

If not, are you working on this?

4. Do you have a Sustainability plan for your company?  
If yes, can you share a copy?

*If you have a Sustainability plan that covers the issues below, you do not have to fill in this form. If not, please proceed and take advantage of this as a start of your own sustainability plan.*

### **Conservation**

5. Are you taking actions to reduce your CO2? *(f.e. electric cars/ investing in climate projects)*
6. Do you take water saving measures?
7. Do you take energy saving measures? *(f.e. energy saving light bulbs; turn of energy using devices)?*
8. Do you use solar power?
9. Are you supporting a nature conservation project on a regular bases? *(money, or as a participant).*
10. Do you support a community project *(school/ hospital f.e.)?*
11. Do you have a code of conduct regarding wildlife viewing activities?

## Staff

12. Does your staff contracted by your company, receive training? (in general)
13. Do you train them on sustainability? (*how/ how often/all personnel*)
14. Do you train them on the avoidance of sexual exploitation of children?
15. Do you inform your staff about wildlife crime/ animals in captivity?  
*For example by distributing the 'Global Standards for Animals in Tourism' and relevant 'Preferred Codes of Practice' available at the [ABTA website](#)*
16. Are you aware of child labor (under the age of 14) in your workfield?
17. If you identify child labour in your area, is there a hotline nearby to report it?

## YOUR DESTINATION

Do you experience any challenges for your region/country/ National Park in becoming a sustainable destination?

## YOUR PARTNERS

### Lodges/hotels

18. Do you select your lodges based on sustainability among other aspects? Yes/no

If yes, what aspects do you include in your assessment? (*please tick the box*)

- Energy saving measures
- Water saving measures
- Use of solar power
- Waste management
- Plastic reduction measures
- Training of personnel of the lodge
- Their support for nature conservation projects
- Other; please explain:

19. Do you promote sustainable tourism among your accommodations? How?

20. Do you stimulate the avoidance of the use of plastics in the accommodations? Yes/no

If yes, do you promote specifically: (*please tick the box*)

- waterrefilling stations
- carton straws
- soap dispenser
- other:

### Excursion operators

21. Do you select your operators based on sustainability among other aspects?  
If yes, what aspects do you include in your assessment? (*please tick the box*)

- availability of a wildlife code of conduct with regard to whale watching/ safaris/ local tribe visits
- check on irresponsible excursions like swimming with dolphins/ walking with lions/ photographing with animals/ elephant rides/ cayman catching
- child labour (below 14 years)

22. Do you promote sustainable tourism among your excursion agents?

23. Do your excursion agents involve and respect the local community?

If yes, in what way? By using: *(please tick the box)*

- local tour guides
- local restaurants with local food
- local souvenirs
- other:

24. Do they provide their guests with information to engage respectfully in cultural exchange, to avoid conflicts or discomfort?

25. Are captive animals involved in any way in the excursions you offer?

26. What do the excursion operators do to reduce small plastic bottles distribution to guests?

27. Does staff, tour leaders, local representatives and guides contracted by the excursion operators receive training? *(in general)*

28. Do they receive training on sustainability as well?

### **Transport (taxi/ transfer)**

29. Do you stimulate public transport instead of flights *(if applicable)*?

30. Do you stimulate the use of electric cars *(if applicable)*?

31. Do you promote sustainable tourism among your transport companies?

32. Do you promote the reduction of small plastic bottles distributed to the guests?

### **YOU & SUSTAINABILITY**

33. How do you rate your company on sustainability?  
*on a scale from 1 (bad) to 10 (good)*

34. Where do you plan to be in the next 5 years in regard to sustainability?

Thank you for your feedback! We are happy to work with you on a sustainable future!